

Upon making a provisional reservation or transacting and online booking you agree to the following Terms & Conditions:

1. 'The Supplier' means Jonathan Saddler.
2. 'The Parent' means the person making the provisional booking upon the child[ren]'s behalf.
3. 'The Child' means the child or children booked onto The Camp by The Parent, upon written invitation by The Supplier.
4. 'The Camp' means the days & times published on The Supplier's tennis camp booking form, including only the 10 minutes before the official start time & the 10 minutes after the end time.
5. Cancelled bookings: due to setup & staffing costs involved, refunds are not given for cancelled places, except in exceptional circumstances, and in The Supplier's sole discretion.

Should The Supplier agree a refund, the following administration charges shall nevertheless be deducted:

Up to 6 weeks prior to first day of Camp	£5.00 per place
Between 6 weeks and 8 days prior to first day of Camp	£10.00 per place
7 days or less prior to first day of camp	£full value of place[s] booked

6. Camp Cancellation. Minimum number to run a camp = 10 x FULL &/or 18 x ½ day places  
In the unlikely event that low numbers require The Supplier to cancel the tennis camp, this will be communicated by email/sms or voicemail no less than 5 days prior to the first day, to allow The Parent time to make alternative childcare arrangements.  
Cancellation shall not give rise to any claims for compensation by The Parent save for a full refund for any monies already banked. Uncashed cheques will be securely shredded.
7. The Supplier shall be responsible for the control, safety & discipline of The Child during The Camp and reserves the right to change or terminate any aspect of any Camp or to suspend or expel any Child from any Camp without notice. Refund policy will apply for unused/remaining time on the Camp.
8. The Supplier will provide all specialist tennis equipment necessary for The Camp, including junior rackets of appropriate size which may be borrowed without charge by The Child.
9. Bad Weather. In the event of bad weather preventing the start of and/or interrupting play, The Supplier will supervise The Child in the clubhouse until such time as conditions permit play to be restarted or the camp is due to end for the day. The Parent may collect the child early if they so wish. No coaching time lost due to bad weather will give rise to any claim by The Parent.
10. The Supplier shall not be responsible for damage or loss of personal clothing or effects of any Child.
11. The Child shall wear appropriate sports clothing and bring sufficient food & drink to each Camp day, as recommended by The Supplier's 'Parent's Letter' issued via email to The Parent no later than 3 days before The Camp.
12. The Supplier has in force during The Camp in respect of his Coaching team valid:
  - Public Liability Insurance £5 million minimum.
  - First Aid Qualified coach
  - Enhanced DBS Check

Copies of these certificates are displayed in the clubhouse or are available from The Supplier upon request.